

Residential Booking Form Part 1

Please check availability by contacting the Centre Office.

Then there are two stages to making a residential booking with us.

Firstly, to request a booking complete this form and return with the deposit to:

The Horstead Centre, Rectory Road, Norwich, Norfolk NR12 7EP

t: 01603 737215 e: horstead.centre@norwich.anglican.org

www.horsteadcentre.org.uk

Registered Charity Number: 303986

VAT Number 282 0458 63

Horstead Centre

Important – Please Note:

- We require a £100 deposit per night to confirm your booking and this form completed in full in CAPITAL letters.
- Provisional bookings are held for 14 days.
- The deposit will be deducted from the final balance shown on your invoice.

School/Group Details

Name of leader: _____.

Name of school/group: _____.

Year group: _____.

Address: _____.

_____.

_____ . Postcode: _____.

Contact name: _____.

Tel: _____ . Fax: _____.

Mobile: _____ . Email _____.

Dates

Arrival: _____.

Departure: _____.

Arrival/departure

For weekday bookings we ask groups to arrive after 13.00 and depart by 12.00 noon on their last day.

For weekend bookings we ask groups to arrive after 16.00 Friday and depart by 15.00 on Sunday

Catering Options *(please delete the option which does not apply)*

Catered/Self Catering

Group Details

No. of young people: _____ . Age range: _____ . No. of leaders: _____.

Next Steps

Your Part 2 booking form (which is available to download from our web site and contains further information we need about your group, such as activities required and dietary requirements) must be sent to us no later than **six weeks before your arrival date**.

Please read our cancellation policy and payment terms together with the other information about bookings on the next page, before signing, dating and returning this form to us.

Cancellation Policy

Cancellation fees are based on the number of people declared on this form or our minimum number, whichever is the greater.

Low season (Nov–Feb inc):	Minimum number 12 people
Mid season (Mar-Apr inc & Sept-Oct inc)	Minimum number 24 people
High Season (May-Aug inc)	Minimum number 24 people

In all cases, your deposit, due within 14 days, is strictly non-returnable.

Cancellation fees:

Within 12 weeks of date of arrival	25% of the full fee
Within 6-12 weeks of date of arrival	50% of the full fee
Within 6 weeks of the date of arrival	FULL FEE

Please be aware of the minimum fees and numbers for the residential accommodation and for the activities.

Payment Terms

You will be invoiced for the number of people declared on your Part 2 booking form or the number of people you bring whichever is the greater. Subject to our minimum numbers, residential charges are based upon the number of people occupying the Centre and charges for activities are based upon individual activity usage.

Our full terms and conditions, including any additional charges which may be payable, are available on our website.

You will be invoiced on the date of your departure. Invoices are due on presentation unless we have agreed otherwise with you in advance. We currently accept payment by cheques, cash or BACS.

Available to Download

To help you to plan and enjoy your stay, the following items are available on our web site and may be downloaded:

- Part 2 Booking Form. This must be completed and returned to us no later than **six weeks** prior to your arrival.
- Our full terms and conditions.
- Pricelists for all the residential stays, activity days and other options we offer.
- Activities list and information.
- Visitor information, including accommodation details and floor-plans.
- Statements of insurance, risk management and risk summary.
- Medical and consent forms which must be completed and returned to us before your stay.

From time to time we may contact our customers with information about the Horstead Centre and special offers. Please tick this box if you do not want us to retain your details for marketing purposes.

I have enclosed a non-returnable deposit of £100 per night booked. Total amount:

£

I accept the terms and conditions of booking as set out on your website including the cancellation policy.

I have read your statement of risk management and the risk summary as set out on your website.

Please tick boxes to acknowledge

Signed: _____.

Name: _____ **Date:** _____.