



# Youth and Family Groups Price List - 2024-25

The Horstead Centre is a long-established provider of affordable, challenging, outdoor experiences delivered by a qualified, professional and friendly team in a safe, homely and welcoming environment. We are open all year.

At the heart of our homely residential activity centre is the majestic Georgian Rectory retaining many original features. We offer up to 65 bed accommodation across a variety of rooms, including single and twin rooms for leaders and bunked dormitories for our younger visitors. Attic rooms, the original grand staircase, fireplaces and a labyrinthine room-layout all adds excitement and a sense of history to the Horstead residential experience.

Our large walled garden, lounges and fully-equipped games room offer plenty of space for daytime and evening entertainment: pool, table football, table tennis, film nights, arts and crafts, socialising and more. Our spacious and light dining room can seat 45 comfortably and we offer full-board or self catering options for visiting groups. We also have a specially designed room dedicated for prayer and peaceful reflection.

Our dedicated team understand that all children are individuals and our professional instructors will work with each of them to ensure they exceed their own expectations and remember their visit for all the right reasons.

For more info or to enquire about booking: 01603 737215 or email bookings@horsteadcentre.org.uk

### Website: www.horsteadcentre.org.uk



Charity number 303986

# Youth and Family Groups Price List -



## Bespoke Experiences

Valid March 2024 - Feb 2025 (Inc.) - All prices exclude VAT - Terms and Conditions Apply

Planning a residential activity stay or need a unique venue for your training, function, party, or event? We have an option which will suit you. We have beautiful outdoor spaces, spacious lounges and conference facilities and we can cater for most dietary requirements. To create your own bespoke visit, simply combine your preferred accommodation option with your choice of activities.

To discuss a booking or for an estimate, contact **bookings@horsteadcentre.org.uk**.

Accommodation: Residential accommodation rates are per person/night.

**PLEASE NOTE:** Self-catering groups <u>must</u> have a designated cook with a food safety and hygiene certificate. They will be required to sign a self-catering agreement. All bookings are subject to date availability.

	Winter	Mid Season	High Season	Min. Numbers.
	(Jan, Feb, Nov, Dec)	(Mar, Apr, Sept, Oct)	(May, June, July, Aug)	
Residential - Full Board	£36.50	£39.00	£42.50	25
Residential - Self Catering	£19.50	£19.50	£19.50	20
Function Room Hire /hour	£18.00	£18.00	18.00	N/A
Venue Hire - Downstairs	£55.00	£55.00	£55.00	N/A

Activities: Choose from our range of exciting activities. All sessions are 90-minutes long unless otherwise stated. Each will be delivered by a welcoming, experienced and qualified instructor.

**PLEASE NOTE:** Prices are per person. A minimum numbers of 10 participants per session. Maximum numbers of 14 people per session. 10-14 is ideal from a customer experience perspective.

<b>Group 1</b> - £11.50/person	Group 2 - £10.50/person	Group 3 - £9.50/person
<b>Tower Experience</b>	Archery	Village Trail
(Climbing bouldering <i>and</i> zipwire)	(Great for all ages + abilities)	(Educational - offsite)
Giant SUPS	Bushcraft	Environmental Art (UPDATED)
(Stand up paddle boards)	(Woodland survival skills)	(Creative)
Kayaking	Wild Camp Cookery	Team Challenges
(Sit-on-top kayaks on the river)	(Foraging and camp cooking)	(Team problem solving)
Raft Building	Climbing and Bouldering	Night Line
(Team challenge on the river)	(No zipwire)	(Blindfolded trust challenge)
<b>Canoeing</b>	Crate Stacking	<b>River Walk or Night Hike</b>
(Canadian canoes on the river)	(High ropes)	(Both evening activities)
Others - (Price on request)	Vertical Challenge (High ropes)	Trebuchet Challenge (NEW) (Construction + teamwork)
Canoe Trip - Half Day	Caving with Low ropes (Collaborate and explore)	Orienteering (NEW) (Navigation and map reading)
Canoe Trip - Full Day		Geocaching (NEW) (Set your own geo-challenge)

# Youth and Family Groups Price List



## Residential Activity Packages & Activity Days

Valid March 2024 - Feb 2025 (Inc.) - All prices exclude VAT - Terms and Conditions Apply

Residential Activity Stay Packages: If you are planning a stay with plenty of outdoor activities, our popular residential packages may offer the best value for money. Prices include:

- Full-board stay, with all meals from the evening of arrival to the lunch on departure.
- Your choice of activities.
- Sole occupancy of the house and gardens
- Garden games equipment
- Access to our fully-equipped Games room
- The dedicated support of our whole team whilst you are with us

**PLEASE NOTE:** Prices are per child, supervising adults pay a reduced rate for board only. All bookings are subject to date availability. Minimum numbers apply. Minimum numbers include supervising adult guests.

Season	Nights	Minimum number of activities.	Price	Minimum accommodation numbers
Winter Special -	1	4	£76.50	25
November, December, January, February	2	6	£120.50	25
	2	8	£137.50	25
	4	12	£222.50	25
Mid Season -	1	4	£79.10	25
March, April, September + October	2	6	£138.50	25
	2	8	£154.50	25
	4	12	£270.00	25
High Season -	1	4	£82.80	25
May, June, July + August	2	6	£146.00	25
	2	8	£161.00	25
	4	12	£285.50	25

Activity Days: (Subject to date availability)

Visit us for just a day, and you can choose the 3 or 4 activities which are best suited to your group. These activity days are great Winter options and also wonderful for younger groups who may not yet be ready for a residential visit.

- 3 Activities £35/person (minimum numbers 14)
- 4 Activities £40/person (minimum numbers 14)

Please contact the Centre for our advice on which activities could work best for you.

# Youth and Family Groups - Extras and Terms and Conditions.

### Catering and Extras:

**Bedding** - Sheets, pillows and pillowcases are provided for all children free of charge. Up to 7 supervising adults will also be provided with duvets. When requesting duvets for children, select "duvets required" when booking. (£2+VATpp)

**Campfires** - The Horstead Centre's Instructors can run a fun and interactive campfire for your group. Alternatively we can provide you with dry, seasoned firewood to run your own. **(£66+VAT or £36+VAT/fire)** 

**Residential Catering + BBQs -** The Horstead Centre cooks fresh food onsite. The group leaders of full board groups are required to provide allergy and dietary information for each visitor as part of our booking process. We are happy to swap one of your evening meals for a BBQ for a small surcharge of **£2.50+VAT pp**. **All prices, menus, & ingredients on request.** 

#### Bespoke catering - Birthday cakes, buffet lunches, teas, coffees, pastries, snacks etc. all available on request.

Terms and Conditions - This is a summary. Full Terms and Conditions can be downloaded from our website.

Pricing: Prices are published in October and will apply to all bookings for 12 months after the following March 1st.

Booking Process: On receiving an enquiry, the Horstead Centre will provide a sales estimate at the earliest possible opportunity. If you are booking well in advance, we will hold a provisional booking for you until a sales estimate is available in October. You may accept the estimate, or decline and cancel with no penalty. Once you have accepted a booking price you enter into a contract with the Centre and commit to abide by our full Terms and Conditions, including the payment upon receipt of an invoice of any cancellation fees. We will not require a deposit.

#### Minimum/Maximum Numbers:

Residential Visits: Maximum - 65 people. Minimum - 25 people.

(You may visit with fewer than 25 but will be charged against these minimum numbers)

#### Activity Days and individual sessions:

- Activity Days Minimum numbers of 14 people. (Maximum 60+)
- Activity Sessions 10 Participants (Maximum 14 per session)

Cancellation Policy: Cancellation fees are based on the number of people declared on booking, or our minimum number, whichever is the greater. Within 8 weeks of your booking date, cancellation fees apply to any reduction in numbers as well as cancellation of full bookings. You may adjust your numbers with no penalty up until this point.

#### Cancellation fees:

- Between booking and 8 weeks of arrival £100/night cancellation fee... or £50 for any day visit.
- Between 6-8 weeks of arrival 25% of full fee (applicable to full-booking cancellation only).
- Within 6 weeks of arrival Full Fee (applicable to reduced numbers or full-booking cancellation).

Payment Terms: Subject to any special terms agreed in writing between The Horstead Centre and the customer, the customer shall make payment for the full booking price upon receipt of an invoice. Invoices will be sent 6 weeks *prior* to each customer's visit and require payment in full no later than 14 days prior to the arrival date. Within 6 weeks of arrival, any changes to the booking that incur additional costs (additional attendees, activities etc.) will be invoiced on departure and are to be settled within 30 days. Bookings made within 8 weeks of the arrival date must be paid in full prior to arrival.

The Horstead Centre strongly recommends that all guests have appropriate insurance to cover the costs incurred by any potential cancellation or reduction in numbers.

Horstead Centre Trust is a residential activity centre in the Diocese of Norwich - Charity no: 303986 VAT no: 282 0458 63 Custodian trustee: Norwich Diocesan Board of Finance Ltd. - Registered Office: Diocesan House, 109 Dereham Road, Easton, Norwich NR9 5ES. Company no: 88175 Charity no: 249318 Tel: 01603 880853 <u>www.dioceseofnorwich.org</u>.