

How to make a booking

**Residential Stays & Activity Days** 

- 1. Call 01603 737215 or email horstead.centre@horsteadcentre.org.uk to check availability
- 2. Once you have agreed dates and requirements with us we will make a provisional booking for you
- 3. Complete this Booking Form and return to us within 2 weeks, with the required deposit to secure your booking.

PLEASE NOTE: If after 14 days we have not received your deposit your booking is no longer secure and will be made available to other users.

The Horstead Centre, Rectory Road, Norwich, Norfolk NR12 7EP

www.horsteadcentre.org.uk Registered Charity Number: 303986 VAT Number 282 0458 63

| <ul> <li>Important – Please Note:</li> <li>We require a £25 deposit to confirm your booking and this form completed in full in CAPITAL letters.</li> <li>The deposit will be deducted from the final balance shown on your invoice.</li> </ul> |               |                   |  |  |
|--|---------------|-------------------|--|--|
| Contact Details  |               |                   |  |  |
| Name of contact:   |               |                   |  |  |
| Name of group:   |               |                   |  |  |
| Address:   |               |                   |  |  |
|  |               | Postcode:         |  |  |
| Tel:   | Fax:          |                   |  |  |
| Mobile:  | Email:        |                   |  |  |
| About Your Booking   |               |                   |  |  |
| Date required:   | . Start time: | . Departure time: |  |  |
| Purpose of booking:  |               |                   |  |  |
| Number of attendees:   |               |                   |  |  |
| Other Information  |               |                   |  |  |











| Catering Options Please tick option required  No catering required  Beverage Vending Machine  Tea & Coffee only  Tea/coffee, sandwiches, biscuits  Tea/coffee, jacket potato, dessert  Other catering options may be available on request  | Team Building Days  Special Project? Merging teams? Managing changes?  Spend the day challenging your team! Solve problems, work together, and build trust whilst having some fun!  Flexible programme of activities on land and/or water.  Choose from: Ice Breaker Team Challenges, Crate Stack, Nightline, Climbing & Zip Wire, Canoe Trip, Bushcraft, Jacobs Ladder or Archery.  Brunch, morning coffee, hearty lunches & afternoon tea all available on request.  Prices start at £25.00 |  |  |  |
|--|---|--|--|--|
| Rooms Required  Rooms required: Front Lounge (seats 25) Back Lounge (seats 35) Dining Room (Seats 60)  Equipment required:   |   |  |  |  |
| Layout of room(s) required:  Payment Terms   |   |  |  |  |
| Our full terms and conditions, including any additional charges which may be payable, are available on our website.  You will be invoiced on the date of your departure. Invoices are due on presentation unless we have agreed otherwise with you in advance. We currently accept payment by cheques, cash or BACS. |   |  |  |  |
| Cancellation Policy  Your deposit, due within two weeks of making a provisional booking, is strictly non-returnable.  Cancellation fees:  Within 12 weeks of date of arrival  Within 6-12 weeks of date of arrival  Within 6 weeks of the date of arrival  FULL FEE  |   |  |  |  |
| From time to time we may contact our customers with information about the Horstead Centre and special offers. Please tick this box if you do not want us to retain your details for marketing purposes.  |   |  |  |  |
| I have enclosed a non-returnable deposit of £25. Total amount:  I accept the terms and conditions of booking as set out on your website including the cancellation policy.   |   |  |  |  |
| Please tick boxes to acknowledge  Signed:  |   |  |  |  |
| Name: . Date: .  |   |  |  |  |